

Need a little extra support reaching your health goals?

The Care Coordination Program can help.
Find out how – and how you can participate.



Talk to your doctor about the program, and watch this brief video to learn more:

dhpatientcarecoordination.com



Care Coordination

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Dignity Health
Care Coordination
Program







You and your Care Coordination team. Working together for a healthier you.

Sometimes, reaching your health goals takes a little extra help. If you're living with a complex or chronic health condition, you might be eligible to participate in the Dignity Health Care Coordination Program. This free program offers personalized, quality care and connects you to key resources to help you improve and maintain your health.

If you decide to participate in the program you will receive:

-  A dedicated healthcare team
-  Personalized support with your healthcare goals
-  Recurring contact from your care team

Your Care Coordination team can help you:

-  Get answers to your questions
-  Follow your doctor's treatment plans
-  Manage medications
-  Coordinate your health care appointments
-  Learn tips for self-care
-  Access resources or programs that you need



Here's what else you can expect:

Helpful guidance

You will be assigned a registered nurse (RN) personal care manager to provide you with the individual support and assistance you need. He or she will work with your primary care physician with additional support from other care providers as necessary.

A supportive team

Your Care Coordination team may also include social workers, community resource aides (navigators) and clinical pharmacists. Along every step toward reaching your health care goals, they will get to know you and become familiar faces.

To be treated like a person

Your care team members consider you as a whole person and not just as a "medical condition." They strive to help you achieve improved health and well-being.

Ease in communication

You can meet with members of your team in person or over the phone. In addition, a member of the team may even attend doctor appointments with you to make sure all of your questions are answered.

Flexibility

Dignity Health's clinically integrated networks ensure you have flexibility in providers and a choice of whom to see for your care, so you can always get the right care at the right time in the right place.

No change in your health benefits

Participation in the program will not affect your health benefits. If you decide to participate, someone will call you to set up an appointment with your care coordinator to discuss your personal health care needs.

Complete confidentiality

Your participation is voluntary and confidential. Only you, your physician and your care team know you have been invited to participate and are enrolled in the program. We will not use or disclose your health information for anything but Care Coordination purposes. Any additional use will require your written authorization.